

## Elevate Your Investigation Capability

The Investigator Foundations Certificate Program is built on proven investigation practices from high-consequence industries, designed for GMP, QA, and EHS professionals in pharma and biotech.

### Why This Program?

Traditional root cause analysis — 5-Why, Fishbone, single root cause thinking — consistently fails to identify the real causes of deviations and safety events. The result: ineffective CAPAs, repeat deviations, and mounting regulatory risk.

OLI's Investigator Foundations Certificate Program shifts the mental model from blame and human error to systems thinking, causal analysis, and operational learning.

**The result: investigations that find real causes and produce corrective actions that actually work.**

### The 3-Layer Model



Investigations must go beyond behaviors to address system and workplace factors.

### Who Should Attend?

- GMP Investigators and Quality Assurance professionals
- EHS and Safety professionals
- Operations, Engineering, and MSAT leaders
- QC and Regulatory Affairs professionals
- Team leaders and managers responsible for deviation and safety investigations
- Anyone who leads or participates in investigation teams

### Proven Results

Results achieved by a global pharma manufacturer following program completion:

**37%**

Overall deviation cycle time reduction

**44%**

Manufacturing deviation reduction

**<1%**

Investigations closing with human error designation

**\$1.5M+**

Estimated annual savings

**“I just want to say you guys are changing the way I view investigations for quality and safety completely... Great work!”**

— Technical Leader and Six Sigma Black Belt | Current IFCT Participant

## Program Overview

**8 modules · Live virtual · 8 weeks · Certification included**

1. Human Performance & Systems Thinking
2. Thinking Differently About Investigations
3. Event & Causal Factor (E&CF) Analysis
4. Operational Learning & Psychological Safety
5. Problem Definition & Is/Is Not Analysis
6. Bias & Decision Quality in Investigations
7. Facilitation of Effective Investigations
8. Reporting & Communicating Investigation Outcomes

**Format:** Live virtual (Zoom) · 8 × 2-hour sessions

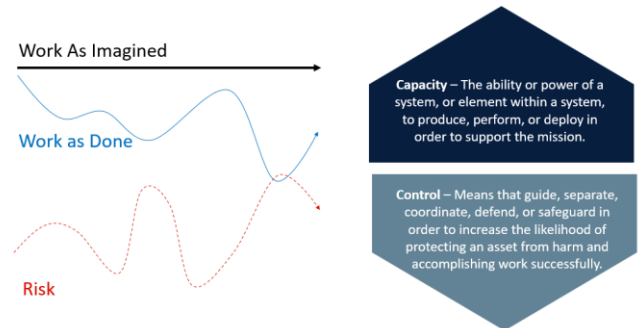
**Duration:** 8 weeks

**Cohort:** Fall 2026 Cohort Dates – September 11th through October 30th, 2026. Every Friday, 9-11am ET.

**Credential:** Investigator Foundations Certificate

**Pricing:** \$3,995 standard / \$1,995 founding cohort rate

## From Imagined to Actual Work



Every deviation investigation begins with a gap between how work was designed and how it actually happened. Our program teaches investigators to close that gap — systematically, without blame.

## Your Certification Journey

<p><b>01</b></p> <p><b>Kickoff</b></p> <p>Introductions, expectations, first case study</p>	<p><b>02</b></p> <p><b>Live Sessions</b></p> <p>8 modules, real cases, applied tools</p>	<p><b>03</b></p> <p><b>Applied Work</b></p> <p>Apply tools to real events between sessions</p>	<p><b>04</b></p> <p><b>Peer Learning</b></p> <p>Review, feedback, and coaching</p>	<p><b>05</b></p> <p><b>Assessment</b></p> <p>Demonstrate competence and complete exam</p>	<p><b>06</b></p> <p><b>Community</b></p> <p>Ongoing peer community post-certification</p>
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**The Fall 2026 founding cohort is limited to 20 participants.**

**Founding cohort rate: \$1,995 (standard rate: \$3,995)**

**Reserve your seat:**

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